



Limited Warranty

MTS warrants products manufactured by this company against defective material or workmanship for one year from date of purchase. Warranty does not apply to any product which has been altered or subjected to misuse, negligence or accident.

MTS' obligation under this warranty is limited to credit for, or replacement of, the defective item. MTS Seating will not assume labor charges for unauthorized field repairs. In no case shall liability under this warranty exceed the original purchase price of the defective item.

To make a claim under this warranty, contact MTS Seating for written Return Authorization. DO NOT return merchandise without written authorization.

Contact the MTS Customer Satisfaction Department for a Return Authorization. R.A.s are numbered and specify method of transportation and any applicable freight costs. After inspection of returned item, if it is established by MTS Seating to be defective under terms of the warranty, we will repair or replace the item(s), or issue appropriate credit.

Upholstery: All upholstery fabrics are subject only to the warranty offered by the respective upholstery mills, and are not covered by the standard MTS limited warranty. Cuts or tears detected after signing for receipt of upholstered products are not covered.

COM: MTS does not warrant quality, wearability, or workability of materials supplied by the customer (COM).

Laminates: All laminates for table top surfaces are subject to warranty offered by respective manufacturer only.

Solid wood table tops: A signed waiver will be required before order will be placed.

Wood veneer table tops: Wood veneer table tops are not warranted by MTS against scratching or marring. Wood veneer tops cannot be sanded or refinished.

Product Changes: MTS reserves the right to make changes at any time without notice, to prices, models, materials, colors and specifications.

Structural (Frame) Warranties

5-YEAR STRUCTURAL WARRANTY. All metal frames are warranted against frame failure due to broken/fatigued welds for a full 5 years from date of invoice.

SPECIAL 12-YEAR STRUCTURAL WARRANTY. All Alpha®, Omega and SigmaStacker® frames are manufactured with the exclusive MTS Patented Leg/Seat Reinforcement Bar (LSRB). Impilato, Kay Lang stacking, Piper, Catalyst, COMFORTcurve® élan and élan stacking and nesting chairs, HD stackers, MTS Burgess Collection Bolero®, Como®, Vario Allday®, Salon, Vio, Salvo, Mendola, Inicio and Zevo stacking or nesting models are warranted against frame failure due to broken/fatigued welds for a full **12 years** from date of original MTS invoice.

Banquet Chair Handling: MTS will not be responsible for damage to seating products caused by use of hand trucks or dollies obtained from other manufacturers. When ordering material handling equipment from MTS, the chair model that

is being moved must be specified. Damages caused by use of improper equipment or equipment from others are not covered by warranties.

Any frame found to be defective by MTS while under these warranties, will be repaired or replaced, at our option FOB, Temperance, MI on a prorated basis.

These warranties do not apply to any product that has been altered, subjected to misuse, negligence or accident.

Folding Table Warranty

MTS folding products are warranted to the original purchaser of the product that the product is free from defects in material and workmanship for the period of time that is listed on the individual folding product pages.

General Warranty Information

This warranty is extended for the period of time after the date of purchase by the original purchaser and is extended only to the original purchaser of the product and may be enforced only by such purchaser. This warranty is not transferable and expires if the product is resold or otherwise transferred.

This warranty does not apply to any product which has been altered by anyone other than an MTS representative or has been damaged due to an accident, abuse, misuse, misapplication, modification alteration or improper installation, set-up, care, maintenance or repair. MTS offers no warranties on carpets, laminates, foam or any other purchased components other than those guarantees expressed by the material manufacturer.

MTS will, at its option, repair or replace, free of charge, the product covered by this warranty, or a portion of the product that is found to be defective in material or workmanship during the warranty period.

Any repair or replacement under this warranty shall not extend the warranty period. The foregoing shall constitute the exclusive remedy of the purchaser and the exclusive liability of MTS.

The above warranty is exclusive and in lieu of all other express warranties, whether oral or written, expressed or implied. No warranty of merchantability or fitness for a particular purpose shall apply.

MTS shall not, under any circumstances or under any legal theory, be liable to the purchaser or any other person for special, incidental or consequential damages of any nature including without limitation damages to, or loss of use of property, damages for loss of profits or revenues or any other damages arising from the original purchase. MTS's liability will in no event exceed the purchase price of the product.

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